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**Dr. Nicole Shortt, B.Sc. N.D.**

Naturopathic Doctor  
Telephone: 250.545.0103

**Balance Natural Health Clinic**

3105 36<sup>th</sup> Avenue  
Vernon, B.C., V1T 2V7

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**Patient Information**

Today's Date: \_\_\_\_\_

Name: \_\_\_\_\_  
          ----- (First)           ----- (Middle) ----- (Last) -----

Birthdate: \_\_\_\_\_ Age: \_\_\_\_\_ BC Care Card #: \_\_\_\_\_  
                  (month/day/year)

Address: \_\_\_\_\_  
                  (Number)           (Street)           (Apt #)           (City)   (Province)           (Postal Code)

Home Phone #: \_\_\_\_\_ Cell Phone #: \_\_\_\_\_

Work Phone #: \_\_\_\_\_ E-mail: \_\_\_\_\_

If above is a child:

Mothers Name: \_\_\_\_\_ Phone # \_\_\_\_\_

Fathers Name: \_\_\_\_\_ Phone # \_\_\_\_\_

Extended Benefits (3<sup>rd</sup> Party Coverage) : \_\_\_\_\_ Pacific Blue Cross   \_\_\_\_\_ Green Shield

Policy # \_\_\_\_\_ ID# \_\_\_\_\_

*(Sign Here) X*

\_\_\_\_\_  
*(Assignment of Payment & Consent to Release Personal Information to Insurance Provider)*

**Emergency Contact:**

Name: \_\_\_\_\_ Relationship to you: \_\_\_\_\_

Home Phone #: \_\_\_\_\_ Alternate Phone #: \_\_\_\_\_

How did you hear about us? \_\_\_\_\_

Have you ever seen a naturopathic doctor before? Y / N

If yes, name of previous naturopath: \_\_\_\_\_

Please list other healthcare practitioners: (e.g. MD, chiropractor, RMT, counselor, etc.)

- 1) \_\_\_\_\_
- 2) \_\_\_\_\_
- 3) \_\_\_\_\_

**Personal Information**

Height: \_\_\_\_\_ Weight: \_\_\_\_\_ Occupation: \_\_\_\_\_

Relationship Status: Single In a Relationship Live-in partner Married Separated Divorced Widowed

Partner's/Spouse's name: \_\_\_\_\_

# of children: \_\_\_\_\_ Children's ages: \_\_\_\_\_

**Current Health Concerns:**

Please list your major health concerns in order of importance:

- 1) \_\_\_\_\_
- 2) \_\_\_\_\_
- 3) \_\_\_\_\_
- 4) \_\_\_\_\_

Please list any past injuries, major illnesses, surgeries or hospitalizations:

- 1) \_\_\_\_\_
- 2) \_\_\_\_\_
- 3) \_\_\_\_\_
- 4) \_\_\_\_\_

Please list current medications and natural health products, their dose, and how long you've been taking:

- 1) \_\_\_\_\_
- 2) \_\_\_\_\_
- 3) \_\_\_\_\_
- 4) \_\_\_\_\_
- 5) \_\_\_\_\_

How committed are you to implementing changes to your lifestyle?

{Rate 0% to 100%: 0 = not committed to 100= fully committed} \_\_\_\_\_

What habits/lifestyle choices do you have that you feel are helpful to your health and wellness?

\_\_\_\_\_

What habits/lifestyle choices do you have that you feel are harmful to your health and wellness?

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Please list the 5 most significant/stressful events in your life, from the most recent to the most distant. Are you aware of any of these events continuing to impact your life?

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**Review of Systems**

Please check all that apply, whether you have currently [C] or have had in the past [P]:

<b>Skin/Hair/Nails</b>	C P			C P	
Redness/Rashes/Hives/Itching			Hair changes (colour/shine/loss/growth)		
Eczema/Psoriasis/Shingles/Acne			Nail changes (shape/strength/thickness)		
Easy bruising			Temperature changes/Night sweats		
Excessive dryness/moisture			Skin ulcers/Skin cancer		
Colour changes/mole changes					

<b>Head/Neurologic</b>	C P			C P	
Headache			Seizure/Convulsions/Epilepsy		
Head Injury			Numbness/Tingling		
TMJ problems/Teeth grinding			Speech problems/slurring		
Dizziness/Fainting/Loss of balance			Involuntary movement		
Stroke/Aneurysm/Transient Ischemic Attacks			Paralysis		

<b>Eye</b>	C P			C P	
Glasses/Contacts			Excess tearing/Dryness/Redness		
Impaired vision/Double vision/Blurring			Floaters/Blind spots		
Eye pain/Itching/Discharge			Glaucoma/Cataracts		

<b>Ear</b>	C P			C P	
Impaired hearing/Hearing aid/Ear tubes			Ruptured ear drum		
Ringing/Tinnitus			Excess ear wax/discharge		
Earache/Infection					

<b>Nose/Sinus</b>	C P			C P	
Frequent colds/Stuffiness			Nose bleeds		
Sinus problems/Chronic congestion			Sensitive to smells		
Allergies/Hay fever			Change in ability to taste		

<b>Mouth/Throat/Neck</b>		C	P			C	P
Gum problems /bleeding				Frequent sore throat /Hoarseness			
Cold sores /Canker sores				Lumps /swollen nodes in neck			
Sore or dry tongue /mouth				Thyroid problems/Goiter			
Cavities /Fillings				Neck pain /Stiffness			
Type of fillings:				How often do you brush & floss?			

<b>Respiratory</b>		C	P			C	P
Cough /Wheezing				Pleurisy			
Sputum /Mucus				Tuberculosis			
Spitting /coughing up blood				Tuberculin Test			
Pain /difficulty breathing /Shortness of breath				Do you/Have you smoked?			
Shortness of breath at night /Sleep apnea				How long:      How many:			
Asthma				Chest X-ray			
Emphysema				Date of last chest x-ray:			

<b>Cardiovascular</b>		C	P			C	P
Heart Disease /Coronary Artery Disease				Rheumatic fever			
Angina /Chest pain				Blue extremities			
High blood pressure				Swelling in ankles			
High blood cholesterol				Varicose veins			
Heart murmur/irregular heart beat/palpitations/fluttering				Pacemaker			
Myocardial Infarct /Heart attack							

<b>Breast</b>		C	P			C	P
Lumps /puckering of skin				Nipple discharge / changes			
Pain /tenderness				Implants /reduction /surgery			
Have you ever breastfed?				Do you perform self-exams? Howoften?			
Any problems with breastfeeding?				Family history of breast cancer?			

<b>Gastrointestinal</b>		C	P			C	P
Heartburn /Acid reflux				Diarrhea /Constipation			
Belching /Passing gas				Rectal bleeding /Hemorrhoids			
Offensive breath /Bad taste in mouth				Blood /mucus /undigested food in stool			
Trouble swallowing				Liver disease /hepatitis			
Changes in appetite /thirst				Gall bladder disease /stones /removal			
Bloating /Abdominal pain				Jaundice /Yellow skin			
Nausea/Vomiting				Black tarry stool			
Vomiting blood				Hernia			
Ulcers				Food allergies /sensitivities			
Indigestion							

<b>Urinary</b>		C	P			C	P
Pain /Pressure/ Blood with urination				Inability to hold urine /incontinence			
Urgency /Hesitation				Frequent urinary infections			
Increased frequency day or night				Kidney stones /infections			

<b>Male Reproductive</b>		C	P			C	P
Testicular masses /pain				Discharge /Sores			
Prostate problems /BPH /Prostatitis				Sexually Transmitted Infections			
Date of last prostate exam:				Problems with sperm /conceiving			
Are you sexually active?				Birth Control? Type used:			

<b>Female Reproductive</b>		C	P			C	P
Age menses began:				Average number of days bleeding:			
Length of cycle (# of days from first day of period to day before next period):							
Bleeding between periods		C	P	Irregular cycles		C	P
Heavy flow		C	P	Painful periods		C	P
PMS		C	P	Endometriosis		C	P
Ovarian cysts		C	P	Uterine cysts /Fibroids		C	P
Sexually Transmitted Infections		C	P	Pain/difficulty during intercourse		C	P
Number of pregnancies:				Number of miscarriages/abortions:			
Number of live births:				Difficulties conceiving			
Yeast / Candida infections		C	P	Abnormal pap / Cervical dysplasia		C	P
Vaginal discharge / itching /redness		C	P	Date of last pap		C	P
Birth control		C	P	Type of birth control used:			
Menopause		C	P	Age at menopause:			
Hot flashes / Night sweats		C	P	Vaginal atrophy /dryness		C	P
Decreased / Loss of libido		C	P	Hormonal therapy for menopause		C	P
Are you sexually active?							

<b>Musculoskeletal</b>		C	P			C	P
Joint pain /stiffness/swelling /Arthritis				Broken bones/fractures			
Muscle weakness /spasms /cramps				Back pain			
Sciatica				Have you had a bone density test?			

<b>Endocrine</b>		C	P			C	P
Sensitive to heat / cold				Diabetes			
Thyroid problems				Hypoglycemia (Low blood sugar)			
Excessive thirst / hunger				Hormone / Steroid therapy			
Excessive urination / sweating							

<b>Blood/Lymphatic</b>		C	P			C	P
Anemia				Easy bleeding / bruising			
Past transfusions				Lymph node swelling			
Hemophilia / Clotting problems				Blood type:			

<b>Allergies</b>		C	P			C	P
Drug Sensitivity				Reaction to vaccine			
Please list allergies:							

<b>Mental/Emotional</b>	<b>C P</b>		<b>C P</b>		
Depression			Mood swings		
Sleeping difficulties / Insomnia			Phobias		
Anxiety / Nervousness			Excessive stress		
Substance abuse			Treatment for substance abuse		
Thoughts of suicide / Attempts					

**Family Medical History**

Has anyone in your family (siblings/parents/grandparents) had the following conditions?	√	Which family member?	Age
Heart disease / High blood pressure			
Asthma / Allergies			
Diabetes / Blood sugar problems			
Cancer (breast, colon, skin, prostate, lung, etc.)			
Psychiatric (depression, anxiety, addiction, etc.)			
Kidney problems			
Hormonal problems (thyroid, pituitary, estrogen, etc.)			
Congenital / Developmental problems			
Neurological problems (MS, Parkinson's, Alzheimer's, etc.)			
Arthritis			
Digestive (Crohn's, gall bladder, IBS, Celiac, colitis, etc)			
Other			

**Please indicate your consumption of the following:**

	High	Moderate	Low	None
Salt				
Sugar				
Caffeine				
Tobacco				
Alcohol				
Recreational Drugs				
Water				
Exercise				

**Please use this space to add anything else you think would be helpful in forming your treatment plan:**

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Dr. Nicole Shortt, N.D.  
Naturopathic Physician

**Acknowledgment and Consent: Please read, sign and deliver. Thank you.**

Naturopathic Medicine: Naturopathic doctors provide primary and complementary health care by focusing on the scientific use of natural therapies to support and stimulate healing processes.

Naturopathic doctors use standard medical diagnostic tools (physical exam, fitness testing, health history and imaging studies, etc.) Therapies used in naturopathic practice are:

- \*Botanical Medicine
- \*Homeopathic Medicine
- \*Eastern Medicine/Acupuncture
- \*Clinical Nutrition
- \*Lifestyle/Fitness Counseling
- \*Physical Therapeutic Procedures/Bowen Technique

A confidential record will be kept of your health consults and will not be released without your consent unless directed by law. I permit Dr. Shortt to use her discretion in consulting with other professionals (who are also bound by provincial privacy laws) regarding my health in order to provide me with optimal medical care. (You may look at your file at any time and can request a copy by paying a minimal fee.)

I voluntarily consent to the diagnostic and therapeutic procedures mentioned above. I understand that there are health risks involved with Naturopathic Medicine services and I hereby release Dr. Shortt, N.D. and Balance Natural Health Clinic (its employees and owners) from any claims, demands and causes of action arising from my voluntary participation in these services.

I understand that failure to follow Naturopathic prescriptions could undermine the expected results. Naturopathic Doctors reserve the right to determine which cases fall outside his/her scope of practice, in which event an appropriate referral will be made.

I allow communication via Email as it saves resources and response times. Dr. Shortt makes every attempt to prevent computer/internet criminal activity. I understand the inherent risk involved with computer and internet use and release Dr. Shortt from any liability.

All fees for services and supplements are payable at the time of the appointment. There is a fee for completing insurance forms, letter writing, and telephone consultations greater than 5 minutes. Please give 24 hour notice for appointment cancellations as per the following cancellation policy form.

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I have read and understand the above statements. I intend this consent form to cover the entire course of treatment. I am free to withdraw my consent and/ or terminate my treatment at any time.

Date \_\_\_\_\_

Signature of Patient (or Guardian) \_\_\_\_\_

Please print name \_\_\_\_\_

By providing my email address I consent to being added to the clinic list for newsletters, and understand I can unsubscribe at any time.

Email address for newsletters \_\_\_\_\_



## Cancellation/ No Show Policy

### **Missed Appointments**

When you book an appointment with us, that time is set aside for you - and ONLY you. Please understand that missed appointments prevent us from working with other clients.

### **Our Cancellation Policy**

You may sometimes need to cancel your appointment with us, so we have tried to make our cancellation policy as simple as possible.

#### **If you provide us with:**

- ❖ **At least 24 hours' notice** – there is no charge for cancelling your appointment
- ❖ **Less than 24 hours' notice** – there will be a \$50 charge for the missed appointment (\$45 for counselling appointments)
- ❖ **Less than 3 hours' notice OR you simply don't show up** – we consider this a “no-show” and you are expected to pay 100% of the fee for the missed appointment (\$45 for counselling appointments)

If you do not reach us, please leave a message on our voice-mail system. Note that with Monday appointments we will need to hear from you the Friday before as the receptionists do not check voicemail on the weekend and it won't be heard until Monday at 9 am.

**Note:** We recognize that there are circumstances that are out of your control (sudden illness, family emergencies, etc.) and so your healthcare provider may make an exception to the above policies on those rare occasions. You will need to speak to your service provider directly for an exception.

**I understand the above policy and agree to pay for missed appointments and for cancellations with less than 24 hours' notice.**

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

\_\_\_\_\_  
Signature of parent or guardian if client is under 19 years of age